

**CNA can provide state-of-the-art insurance, addressing the professional liability needs of companies in technology and telecommunications.** We understand that technology and telecommunications companies face an evolving array of risks rising out of their product and service offerings. Software code can contain security vulnerabilities that allow hackers to penetrate customers' networks. Allegations of software copyright infringement are increasingly common. Defects in software, components and devices can cause insureds' customers to lose revenue or incur significant financial expenses. Our Technology Errors & Omissions (Tech E&O) form, one of the best in the industry, can help address these concerns.

### Key Competitive Advantages

Coverage can be coordinated with General Liability and CNA NetProtect<sup>SM</sup> products to close gaps without potential duplication of coverage. Coverage is offered for:

- Duty to defend
- Global
- Third-party loss-of-use
- Installation and testing activities
- Punitive damages and injury relief
- Software copyright infringement
- Unauthorized access while in the delivery of professional services
- Contractors/consultants considered insureds
- Arbitration provision for low-level disputes

### Coverage Parameters

- Provided on a claims-made basis
- Provided on admitted and non-admitted basis
- Limits from \$500,000 to \$10 million
- Low minimum premiums
- Deductibles start at \$2,500

### Our Staff

- Expertise in underwriting technology risks
- Locally underwritten
- Risk control services
- Dedicated claim staff
- Superior servicing standards

### Submission Requirements

The Tech E&O application and a sample coverage form may be found at [www.cnapro.com](http://www.cnapro.com). Requirements include:

- Signed CNA application
- Sample customer contract

**For more information about CNA insurance solutions for technology companies, contact your local branch or visit [www.cna.com](http://www.cna.com)**

